



  
 (Signature of person mailing paper)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Steven E. GARDELL et al.

Serial No.: 09/177,700

Filed: October 23, 1998

For: MULTI-LINE APPEARANCE  
TELEPHONY VIA A COMPUTER  
NETWORK

Group Art Unit: 2738

Examiner: H. Nguyen

TC 2700 MAIL ROOM

OCT 16 2000

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Commissioner for Patents  
Washington, D.C. 20231

Sir:

## REQUEST FOR RECONSIDERATION

In response to the Office Action, dated May 16, 2000, and the filing of a Request for Continued Examination on August 14, 2000, please consider the following remarks:

## REMARKS

Applicants would like to thank Examiner Nguyen and Examiner Patel for the courtesies extended during the personal interview on September 18, 2000. During the interview, Examiners